

Children and Young People's Therapies Service

“Coming to physio appointments are mine and my son’s favourite!”

“Great Speech & Language Therapy team, lovely lady, very helpful”

“Coming to see you (Occupational Therapist) has made me feel better”

You said, we did. Because we listen.

YOU SAID you wanted easy access back into the Physio service following closure of an Episode of Care.

WE DID: Parents are now able to self-refer back into the long term review clinic

YOU SAID:

(about sensory workshops)

“Some slides, the text was too small to read.”

WE DID: Provide handouts with helpful resources for parents to take home with them.

YOU SAID:

“The home visits were so helpful as we are able to learn new things within his environment and practice with guidance”

WE DID: Continue to offer More Than Words package including home visits

