



Hertfordshire Community
NHS Trust

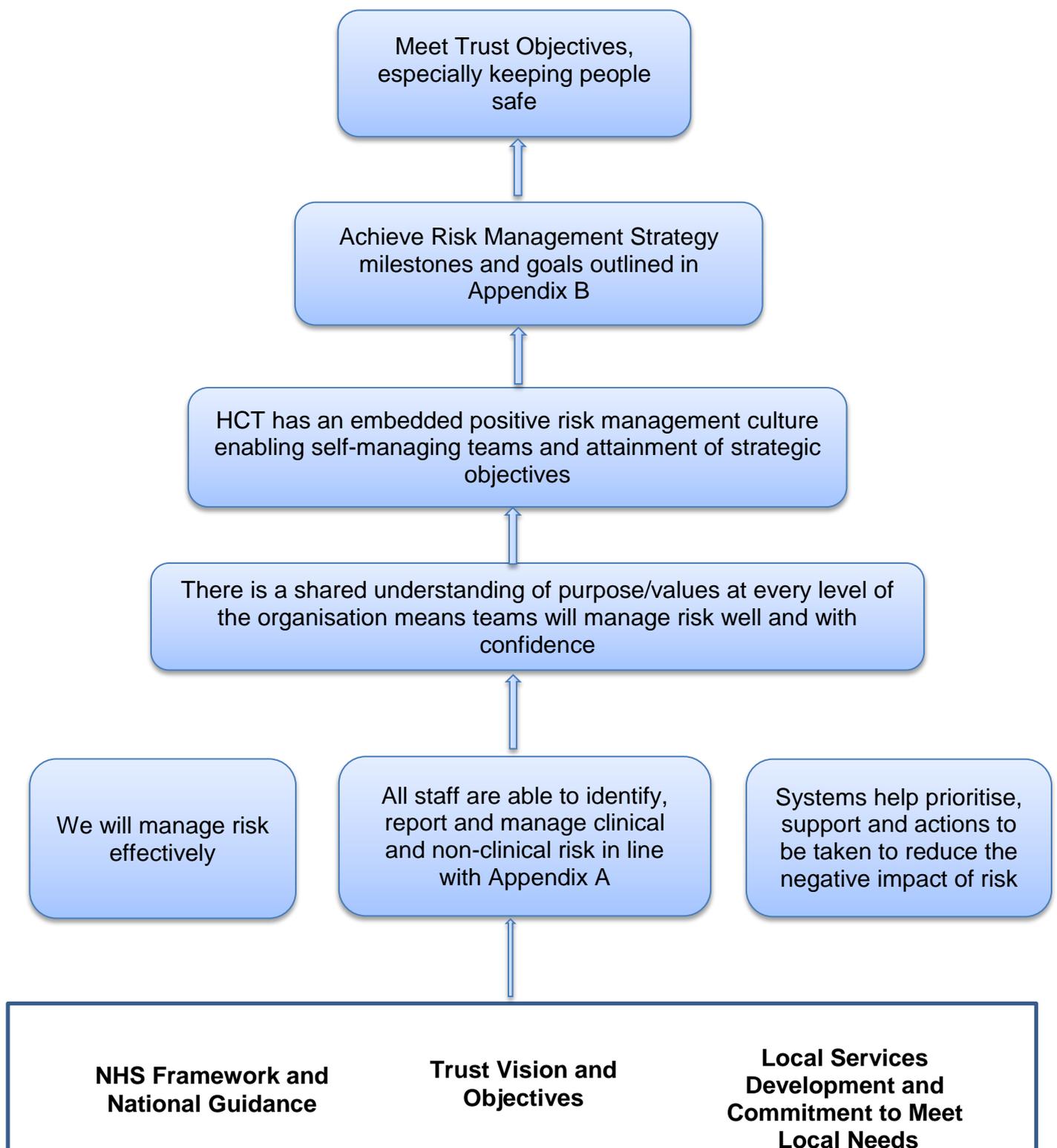
Risk Management Strategy A Summary

2017 to 2022

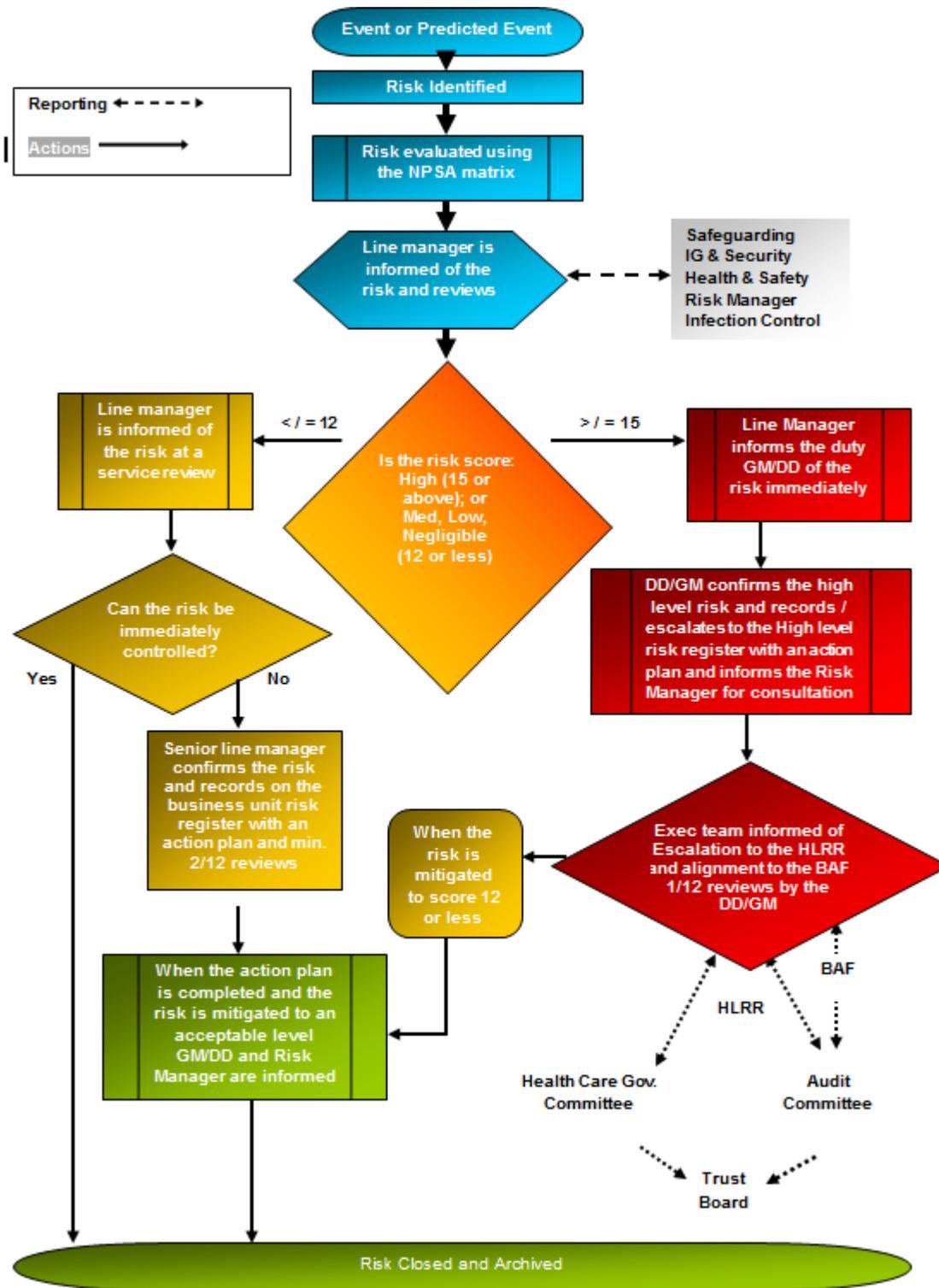
Summary of Risk Strategy flowchart

Risk Management is recognising which events (hazards) may lead to harm in the future and minimising their likelihood (how often?) and consequence (how bad?). If they occurred which risks may affect the Trust achieving its objectives; it involves recognising, assessing, managing risks identified. Hertfordshire Community Trust's (HCT) Risk Management Strategy sets out HCT's vision and approach to risk management over the next five years.

The diagram below demonstrates how the Risk Strategy enables effective risk management.



Appendix A: Risk Reporting Framework



Appendix B: Achievement of HCT's Risk Management Strategy Goals

- **Goal 1:** HCT becomes an organisation which performs well because it manages risks effectively

Outcome of goal	How this is measured	Timeframe
An awareness of all staff of the importance of risk management and how it relates to them in their place of work	RM Strategy reviewed and agreed by HCT Board	Annually
Strong governance arrangements which monitor how the RM Strategy's vision and goals are met	HCT Board agrees the level of risk it is willing to accept in relation to Key Performance Indicators and new business plans – known as the 'risk appetite'	Annually
	Risks associated with new business plans assessed and managed using the Risk Register	Monthly
Excellent risk policies and operational procedures which support staff in making decisions resulting in effective safe clinical care provided to patients, an improved patient experience, and sustained effective management of HCT's resources	Risk Management Policy and Assurance & Escalation Framework reviewed	Annually

- **Goal 2:** HCT staff are able to identify, report and manage risk because of the training they have received

Outcome of goal	How this is measured	Timeframe
An annual training programme for staff	Training plan for staff agreed with Learning & Development Team	Annually
Staff are supported to report risks in a consistent and appropriate way	Risk registers and incidents reviewed by service managers at Business Unit Performance Review (BUPR)	Monthly
	Service managers supported by the Risk Team in the form of risk surgeries	Quarterly

- **Goal 3:** HCT uses an electronic risk management system which integrates with other electronic reporting systems within the Trust

Outcome of goal	How this is measured	Timeframe
The use of an electronic risk register to enable managers to identify priorities which need action and areas for improvement	Retain Datix license and review Datix modules to support changes in requirements (for example, data protection and Information Governance)	Annually
Electronic risk management reporting which integrates with other reporting systems used by the Trust	Integrate Datix with HCT's Business & Information Platform for effective reporting at BUPR	Monthly