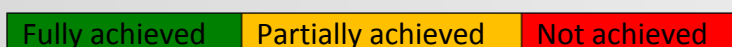


**COMMISSIONING FOR QUALITY AND INNOVATION SCHEMES
2014/15**

A proportion (2.5%) of Hertfordshire Community NHS Trust's income in 2014/15 was conditional on achieving quality improvement and innovation goals agreed between Hertfordshire Community NHS Trust and East & North Hertfordshire, Herts Valleys and West Essex Clinical Commissioning Groups (CCGs) and NHS England, through the Commissioning for Quality and Innovation payment framework. These and the end of year achievements against them are outlined here.

Key:



2014/15 CQUIN Scheme – Herts Valleys CCG			
	Goals	Weighted value	Year-end position
1	Friends and Family Test:		
1.1	Implementation of staff Friends and Family Test	5.0%	Fully achieved
1.2	Response to detractors	5.0%	Fully achieved
2	Safety Thermometer:		
2.1	NHS Safety Thermometer: Reduction in the prevalence of pressure ulcers.	5.0%	Not achieved
2.2	Local Safety Thermometer: Pressure ulcer reduction from care homes	5.0%	Partially achieved
3.1	Diabetes: Quality improvements made to existing service responding to service reviews	15.0%	Not achieved
4	Stroke: Implementing an integrated stroke pathway between acute and community providers		
4.1	Joint recruitment	10.0%	Partially achieved
4.2	Multi-agency stroke register	7.5%	Fully achieved
4.3	Stroke psychological pathways	7.5%	Fully achieved
5.1	Unscheduled care: Expected (estimated) date of discharge	20.0%	Fully achieved
6.1	Workforce: Ensuring the workforce has the capacity and capability to deliver compassionate and safer care	20.0%	Partially achieved
OVERALL ACHIEVEMENT			87.5%

2014/15 CQUIN Scheme – East & North Herts CCG			
	Goals	Weighted value	Year-end position
1	Friends and Family Test:		
1.1	Implementation of staff Friends and Family Test	5.0%	
1.2	Response to detractors	5.0%	
2	Safety Thermometer:		
2.1	NHS Safety Thermometer: Reduction in the prevalence of pressure ulcers.	5.0%	
2.2	Local Safety Thermometer: Pressure ulcer reduction from care homes	5.0%	
3.1	Diabetes: Quality improvements made to existing service responding to service reviews	15.0%	
4	Stroke: Implementing an integrated stroke pathway between acute and community providers		
4.1	Stroke key performance indicator	5.0%	
4.2	Effective 7-day working for Stroke services	20.0%	
4.3	Joint planning on discharge	5.0%	
5	Community Matrons:		
5.1	Diabetes	7.5%	
5.2	Heart failure	7.5%	
6.1	Workforce: Ensuring the workforce has the capacity and capability to deliver compassionate and safer care	20.0%	
OVERALL ACHIEVEMENT			84.08%

2014/15 CQUIN Scheme – West Essex CCG			
	Goals	Weighted value	Year-end position
1	Integrated health planning for children with complex needs: Partnership working with local authority supporting Education and Health Care Plan development, and engagement in Special Educational Needs and Disabilities	100%	
OVERALL ACHIEVEMENT			100%

2014/15 CQUIN Scheme – NHS England			
	Goals	Weighted value	Year-end position
1	Friends and Family Test:	33%	
2	Learning from safeguarding concerns: Ensuring providers continue to embed safeguarding into practice, implement lessons learnt following a safeguarding event, reflect on practice and ensure that the voice of the child/adult is heard	33%	
3	Information sharing between GPs & health visiting teams: Improving the communication pathway between GPs and health visitors	33%	
OVERALL ACHIEVEMENT			100%